

DR. A. BARCLAY DENTAL PRACTICES

NEWSLETTER AUTUMN 2006

Practice History

I qualified from Bristol in December 1979 and spent my first 5 years as an Associate working in a practice in Connah's Quay before I set up the practice at Kandy Lodge in Ruabon in April 1984 from nothing. Some of you may remember I set up in the house as the Doctors were still using my practice as their Medical Centre. When they moved to their new Medical Centre in August 1984 I moved the practice across from the house and it continued to grow. In 1987 I decided to open up a branch practice in Cefn Mawr.

In January 2005 the Government forced new contracts on the profession to come into effect in April 2006. They were asking the profession to see more and more patients and we were fearful our standards would slip. In January 2005 I knew I could not work any faster or harder and we needed to invest in new equipment. I made the decision to go private this was not an easy decision. DENPLAN helped us with the transition.

Where we are now

You have probably noticed a big difference in service since 18 months ago with new surgery equipment and operators microscope for detailed precision work. Before we often had standing room only for patients in the waiting room and even on occasions patients over flowed into the car-park! Clinics were constantly running late by up to an hour. This often meant no lunch breaks and finishing late at the end of the day. Stress levels were high for all dentists, hygienists, nursing staff and of course for you - our patients. Waiting time for appointments was over 10 months.

Now you are able to have a seat. The clinics don't usually run late. Waiting times for appointments has reduced to 4 to 5 months. I would like to explain this period is longer than I would like but, there are two reasons for this.

Firstly happily my wife Carol and I celebrated our 25th wedding anniversary this year and to celebrate I decided to take her away on a months holiday over Christmas and New Year.

Luckily I met Carol at the Dental Hospital in Bristol so with her dental background setting up practice was easier. Most of our married life has been dedicated to building up the practices. Carol over these years has been my nurse, hygienist, manager and accountant as well a wife and mother. Thank you!

While I am away all the other dentists at the practices will be available to look after my patients. Please contact the surgery as usual.

Secondly in February 2007 I am shutting the Ruabon practice down for 1 week so I can refurbish the premises to improve facilities. I cannot do this while we are open.



The happy couple 25 years ago!

The Future

As I mentioned previously the Ruabon Practice will shut for 1 week from 26/02/07 to 02/03/07 to allow refurbishment to take place. During this week the Cefn Mawr Practice will be open to see both Cefn and Ruabon patients.

The Cefn Mawr practice will have its refurbishment during May 07 - date to be finalised. During this period the Ruabon Practice will be open to see both Ruabon and Cefn Mawr patients.

I am trying to keep up with modern way of communicating and a practice web-site is now on-line at www.barclaydentist.co.uk or you can email us at carolkandy@aol.com

I would like to take this opportunity to thank all the loyal patients of the practice in helping this practice through all these years and in its most recent changes.

May I take this opportunity on behalf of the practice to wish you all a Happy Christmas and a Happy New Year. I hope it will not be too cold here!

Alan Barclay



